

Multiflex[®]
 1st choice for flexible
 multifuel liners

Topstak

Topstak Limited,
 Unit 42, Vale Business Park,
 Cowbridge,
 Vale of Glamorgan CF71 7PF

Tel: 01446 771567 Fax: 01446 772882

20 YEAR WARRANTY

The Multiflex 316 and 904 grade stainless steel liners have decades of proven use in providing a robust and durable flue lining in chimneys serving domestic coal, wood, oil and gas fuel burning appliances.

The liners are made under strict quality controls certified to International Standards and are covered by a 20 year manufacturer's warranty against defects due to faulty manufacture or materials.

This warranty is subject to the following common sense conditions that should ensure many years safe and efficient use of the liner. *Please note this warranty is additional to and does not affect the statutory rights of the buyer.*

1. The liner must be correctly fitted in accordance with the printed installation instructions, and the Warranty application form below must be completed and returned to Topstak within 21 days of the liner being installed.
2. The liner must be used and regularly maintained in accordance with the instructions detailed in the product brochure as viewed at www.topstak.co.uk.

3. Regular sweeping of the flue lining is particularly important to prevent accumulation of soot and condensate deposits that can result in chimney fires or premature corrosion when burning solid fuels. Certificates of sweeping must be kept, which would be required in the event of making a claim under the warranty.

4. If a fault is suspected this must be first raised with the installer who fitted the liner who should inspect the installation to ascertain the details of the installation and condition of the liner that should be recorded and passed onto Topstak.

In the event that it is clearly established that the liner is defective due to faulty manufacture or materials within 20 years of being installed a replacement liner of similar specification will be supplied free of charge. A copy of the invoice for supply of the original would be required. The warranty does not cover the cost of removing the original liner, installation of the replacement liner or any other incidental, consequential or other costs whatsoever.

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Application for 20 year warranty on Multiflex liners

To be completed by the homeowner and the installer and then within 21 days of the liner being fitted sent to Topstak Limited, Unit 42, Vale Business Park, Cowbridge, Vale of Glamorgan CF71 7PF

I/We the, homeowner, apply to register the following liner and confirm having received the product brochure and undertake to follow the conditions of the warranty, the user and maintenance instructions given in the brochure.

Signed	_____	Date	_____
Print name	_____	Place of installation if different	_____
Address	_____		_____
Town	_____		_____
County	_____	Postcode	_____
Tel.	_____		_____

To be completed by the installer

I/We confirm that the liner is installed in accordance with the installation instructions in the product brochure and the details below are correct.

Signed	_____	Date	_____
Print name	_____	Invoice no & date of invoice	_____
Company	_____	Liner type, length and diameter	_____
Address	_____	Date liner installed	_____
Town	_____	Accessories & fittings used	_____
County	_____	Appliance to be used	_____
Tel.	_____	Fuel that will burnt	_____

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