

Henley Care Guide

By Neptune

Information

We are delighted that you have chosen to purchase one of our Henley pieces of furniture. Whether it is a classically designed dining table or an elegant free standing cabinet, we are sure you will be delighted with your new Henley purchase!

To get the best from this Neptune product please read the care details below.

Please keep this document for future reference.

IMPORTANT NOTE: All furniture should be lifted and moved rather than dragged to prevent any damage to the product or the area in which you are using them.



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Materials

Solid Oak top panels & Frames

The top panels & frames are made from solid Oak which is renowned for its great strength and hardness and has been prized since the middle ages. You may experience snagging issues, such as minor cracking and movement of the timber; this is completely normal and is a result of this natural material stabilising in a normal home environment.

Door panels

The door panels are made from Plywood due to its strength, resistance to cracking and shrinking.

Hardware

The door hinges are traditional butt hinges and the doors close onto Neptune magnetic catches to guarantee long term performance.



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Finish & Maintenance

Isoguard

The Oak surfaces throughout the Henley collection have been finished with Neptune 'Natural' Isoguard. This is a unique product that gives a very high level of protection to the furniture, yet at the same time preserves the natural beauty of the timber. Isoguard is designed to penetrate the timber surface and bond with each wood fibre at a molecular level.

Isoguard will protect the Oak surface against most spillages, including water, tea, coffee, fizzy drinks, vinegar, olive oil, milk, and lemon juice. We recommend that you wipe up spillages as soon as you discover them and strongly recommend the use of place mats and coasters when placing items on top of the cabinets.

If you need to repair your Oak top panel for any reason or just simply want to maintain the durability of the finish, Isoguard can be reapplied using the following method:

1. First lightly sand the area to be treated and ensure all dust is removed once finished.
2. Apply the Isoguard oil with a cloth, brush or sponge and leave to react with the timber for approximately 2 minutes.
3. Thoroughly remove all excess Isoguard with a clean cloth.
4. After applying the Isoguard, please note the following important guidelines:
5. Cloths saturated in Oil may spontaneously combust; after usage, soak in water before disposal.
6. The Isoguard treatment requires 24-36 hours curing time before the surface will be sufficiently protected.
7. It will take a full 3 weeks to completely cure.
8. In the first week after application do not clean with any liquids.
9. From the second week after application you may clean with a cloth dampened with water.
10. After 3 weeks after application you can clean the surface with a soapy wood cleaner. instructions are provided in good faith but without warranty.



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Construction

Structural joints

The Henley collection incorporates the traditional and best method of mortice and tenon joints, which are reinforced with the latest technology in modern adhesives. Followed by the drilling and dowel locking to guarantee a rigid framework that will last for years to come.

Doors and drawers are set into their own timber frames and hand sanded for a perfect fit.

Drawer Boxes

The drawers are made using the traditional skill of dovetailing, which not only gives high strength characteristics, but also adds to the natural beauty of each piece.



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Fabric

Vacuum & Brushing

Vacuuming on a weekly basis helps to eliminate dirt before it becomes embedded in the fibres. A light brushing is also helpful to remove dirt, but always use a soft bristled brush to avoid snagging the fabric.

Cleaning

Always ensure spots & stains are cleaned as quickly as possible with a clean folded towel; never rub, but blot gently. Try and clean all upholstery at the same time to prevent irregular fading.

Always test in an inconspicuous area before applying any cleaning product to your upholstery.

You should clean your upholstered furniture on a regular basis with a suitable cleaner. Select one that is safe on your fabric and does not contain harsh chemicals. Always follow the instructions on the tin/bottle.

It is recommended that your upholstered furniture is cleaned professionally once every 2 years to keep the upholstery looking fresh and new.

Protection

If you wish to protect your fabric against spots and stains, you can simply apply a fabric protector such as scotch guard. This can be purchased from any local DIY store; always follow the instructions on the can.

Care

Usage

All furniture should be lifted and moved rather than dragged to prevent any damage to the product or the area in which you are using them.

Avoid sitting on the edge of seat cushions as this could distort their shape or damage them.

Standing or jumping on upholstered furniture can cause damage to the frame work and fabric/fillings. This will shorten the life span of your furniture.

Avoid positioning your upholstered furniture too close to direct heat or conditioning as this can cause damage to the fabric and the framework.

Sunlight & Pollutants

Prolonged exposure to direct sunlight can damage your upholstery and cause the fabrics to fade and potentially fray. Try to position your upholstered furniture away from direct sun light.

Airborne pollutants such as smoke and fumes from cooking can also harm your fabric. This is not easy to avoid, but regular ventilation can help with odour control.



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Maintenance

Isoguard

As described above you can repair the Isoguard finish if you have accidents.

Table Extension Leaves

If you have the extending table we recommend putting the extension leaves into the table from time to time and leaving it for a day or so if possible. This will ensure the extension leaves and the table top mellow at a similar rate. Timber will always change colour over time when in exposed to sunlight.



Now all you need to do is sit back and allow your new Henley furniture to become an integral part of your home and lifestyle. We hope you enjoy your furniture as much as we did designing and making it!

PS. Our design team would love to hear your comments. E-mail us now at info@neptune.com