

# Upholstery Care Guide

By Neptune

## Information

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We are delighted that you have chosen to purchase one of our upholstered pieces of furniture. Whether it is a sofa, armchair or upholstered dining chair, we are sure you will be delighted with your new purchase!

This care guide is designed to help you clean and care for your upholstered furniture so you can retain the look for many years to come.

Please keep this document for future reference.

**IMPORTANT NOTE:** All furniture should be lifted and moved rather than dragged to prevent any damage to the product or the area in which you are using them.



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## Fabric

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### Vacuum & Brushing

Vacuuming on a weekly basis helps to eliminate dirt before it becomes embedded in the fibres. A light brushing is also helpful to remove dirt, but always use a soft bristled brush to avoid snagging the fabric.

### Cleaning

Always ensure spots & stains are cleaned as quickly as possible with a clean folded towel; never rub, but blot gently. Try and clean all upholstery at the same time to prevent irregular fading.

Always test in an inconspicuous area before applying any cleaning product to your upholstery.

You should clean your upholstered furniture on a regular basis with a suitable cleaner. Select one that is safe on your fabric and does not contain harsh chemicals. Always follow the instructions on the tin/bottle.

It is recommended that your upholstered furniture is cleaned professionally once every 2 years to keep the upholstery looking fresh and new.



### Protection

If you wish to protect your fabric against spots and stains, you can simply apply a fabric protector such as scotch guard. This can be purchased from any local DIY store; always follow the instructions on the can.

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## Maintenance

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### Loose Cushions

It is recommended you turn cushions on a daily or weekly basis to allow even distribution of wear and tear and avoid developing indentations straight away. Over time some fillings (including fibre) will lose up to 20% of their volume; daily plumping will help them last longer and keep them in shape.

It is advisable to change the cushions around where possible, as some seats get more usage than others and this will ensure a more even usage.



### Loose threads

Avoid pulling loose threads as this could potentially create a hole in the fabric. Just simply trim them off neatly with sharp scissors.

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## Care

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### Usage

All furniture should be lifted and moved rather than dragged to prevent any damage to the product or the area in which you are using them.

Avoid sitting on the edge of seat cushions as this could distort their shape or damage them.

Standing or jumping on upholstered furniture can cause damage to the frame work and fabric/fillings. This will shorten the life span of your furniture.

Avoid positioning your upholstered furniture too close to direct heat or conditioning as this can cause damage to the fabric and the framework.



### Sunlight & Pollutants

Prolonged exposure to direct sunlight can damage your upholstery and cause the fabrics to fade and potentially fray. Try to position your upholstered furniture away from direct sun light.

Airborne pollutants such as smoke and fumes from cooking can also harm your fabric. This is not easy to avoid, but regular ventilation can help with odour control.

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## Construction

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### Removable covers

Neptune's Long Island linen chair covers can be removed from the frames for cleaning.

The covers can be washed on a 30°C wash; please note that even on a cold wash the shape may alter slightly. They can also be professionally dry cleaned if necessary.

The cover must be dried flat, do not wring dry by hand or dry in direct sunlight. We recommend using a washing liquid/powder which offers colour retention to avoid fading.

If the covers require ironing, this should be done with a damp cloth over the material.

Try and clean all covers at the same time to prevent irregular fading.



Now all you need to do is sit back and allow your new upholstered furniture to become an integral part of your home and lifestyle. We hope you enjoy your furniture as much as we did designing and making it!

PS. Our design team would love to hear your comments. E-mail us now at [info@neptune.com](mailto:info@neptune.com)